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Zimbra Collaboration Product Overview

Open Source Messaging and Collaboration



What Is Zimbra Collaboration?

Zimbra Collaboration is the world's leading open source messaging and collaboration solution, trusted by more than 5,000 companies and public sector customers, and 100s of millions of end users, in over 140 countries.

Zimbra includes complete email, contacts, calendar, file sharing, tasks and chat and can be accessed from the Zimbra Web client via any device and any other email client. You can deploy Zimbra as a traditional on-prem install or through a Zimbra hosting provider.

Enterprise Features

Complete Email & Collaboration Solution with High Availability

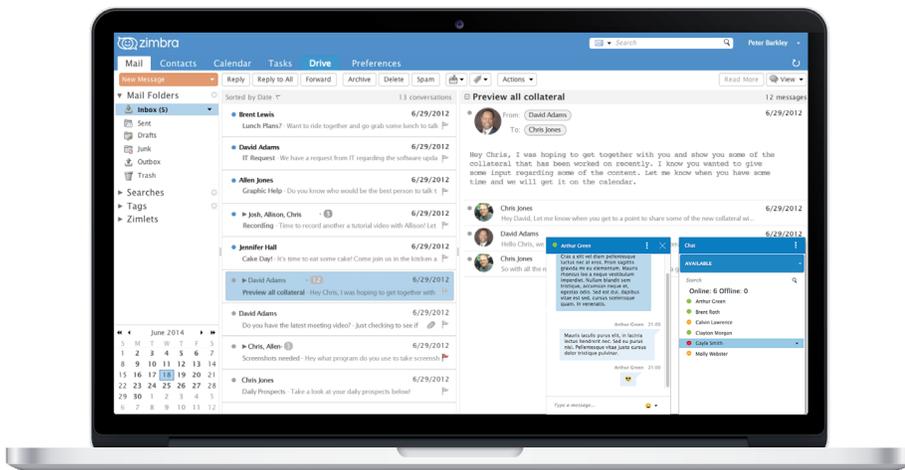
Zimbra offers sophisticated email, calendaring and collaboration features but is less complex to deploy/manage and is as much as 50% less expensive than Microsoft Exchange. Zimbra's ability to offer varying classes of service for different users is especially attractive. Zimbra enables high availability through support for virtualization on XenServer, KVM and vSphere. Online backup and restore is also built-in, including at the individual mailbox level.

KEY BENEFITS SUMMARY

- **Open source messaging and collaboration solution with full-featured email, calendar, contacts, file-sharing, tasks and chat**
- **Save up to 50% versus Microsoft Exchange, due to savings on licensing, hardware and operations**
- **Support for virtualization on XenServer, KVM and vSphere**

"We would have spent 60% more if we had continued with Exchange. Moving to Zimbra, we rapidly repaid our investment, and we now have only mailbox licenses and low maintenance fees."

*Massimo Mappa, CSF Inox, Italy
(Manufacturing)*



Zimbra Collaboration Overview



Deployment Agnostic

Deploy on-prem in your own data center, in a public or private cloud, or connect with a Zimbra Hosting Partner. Zimbra's deployment options enable you to meet data sovereignty requirements and satisfy privacy needs. Zimbra also supports full multi-tenancy and delegated administration for hosting and service providers. Service providers can enjoy role-based delegated administration for creating domain settings or limited administration settings per account, a customizable web client experience and management of end-user features, quotas and storage policies via the Class-of-Service feature.

Superior End-User Experience

By providing a rich, consistent user experience on all major platforms (Windows, Mac, Linux)—online through all Web browsers and via any desktop email client (MS Outlook, Mac Mail, Thunderbird, etc.)—Zimbra increases end-user satisfaction and reduces support costs and user training needs. Zimbra's easy-to-use interface also includes collaboration tools, sophisticated mail filters and powerful search for large inboxes, voicemail, calendars and attachments.

Available in Zimbra version 8.8 and above:

Zimbra Chat: Peer-to-peer chat using XMPP. Know your company's chat data is secure and private while your users enjoy searching chat history, emoticons, etc.

Zimbra Drive: Updated file sync and share functionality. Built on the ownCloud/Nextcloud platform, Zimbra Drive provides seamless synchronization and sharing of files between your users, wherever they are and on any device.

Realtime Backup & Restore

Zimbra's new realtime backup and restore engine backs up every single item and event on your server with split second precision. It's designed to avoid data loss using atomic and ever-consistent algorithms, while still saving disk space — up to 50% — thanks to an intelligent deduplication and compression system. It offers six restore features, from a single-item restore to complete disaster recovery. All of the restore modes are transparent to the end-user and are 100% OS, architecture and version independent.

Hierarchical Storage Management (HSM)

Featuring advanced Zimbra store management and HSM, you can now manage multiple volumes and HSM policies through your Zimbra administration console. Save up to 50% of your valuable storage space, easily expand your Zimbra server by adding new volumes at will and improve your server performances by splitting the I/O load onto different storage media and use different tiers of storage equipment. And there is more — HSM also supports S3-compliant cloud and on-prem object storage.

Mobile Sync

What's new about Zimbra's mobile sync functionality? Users can now sync their shared Zimbra items along with all of their other Zimbra data. Using Exchange ActiveSync protocol, which is natively supported by the vast majority of mobile devices, your data will always be at your fingertips, without any middle-ware or dedicated client.

KEY BENEFITS SUMMARY

- **Flexible deployment: on-prem, cloud or hosted**
- **Satisfy data sovereignty requirements**
- **Dedicated and multi-tenant features**
- **Rich and consistent experience across multiple platforms**
- **Powerful search capabilities**
- **Realtime backup & restore for every single item and event on your server ... and save 50% on disk space with deduplication and compression**
- **Save up to 50% of valuable storage space and use S3-compliant cloud & on-prem object storage with HSM**
- **Sync even shared items to mobile devices**

*"Sharing emails, meetings and data is possible in a very convenient way. **Zimbra Web Client is surprisingly fast and convenient, and it is fluent for everyone on our team.**"*

*Michael Klein, SARL
Cosmetosource, France (Retail)*

Zimbra Collaboration Overview



Security Features

Zimbra provides out-of-the-box functionality for 2-factor authentication, email encryption, secure comms via TLS, HTTPs and more. Zimbra is also easy to integrate with third-party security apps.

Two-Factor Authentication: Zimbra includes two-factor authentication, making your mailbox more secure by providing a physical layer for login.

Postscreen for Zimbra MTA: Keeping spambots away, Zimbra Postscreen leaves more SMTP server processes available for legitimate clients and delays the onset of server overload conditions.

S/MIME Digital Signatures & Encryption: Zimbra Collaboration Network Edition provides cryptographic security services for email: authentication, message integrity, non-repudiation of origin (using digital signatures) and privacy and data security (using encryption).

Simplified and Integrated Unified Communications

Unified communications are built into Zimbra with an all-new voice application that features out-of-the-box integration with Cisco and Mitel UC solutions accessible through the main user interface.

Archiving & Discovery

Zimbra Archiving and Discovery is an optional feature that enables you to archive messages that were delivered to or sent by Zimbra Collaboration and to search across mailboxes. It's specially designed for legal and audit purposes.

Outlook Sync using MAPI (Zimbra Connector for Outlook)

If some of your users work with enterprise email clients like Microsoft Outlook, Zimbra provides a MAPI connector that allows your users to see their entire mailbox.

Open Source all the Way

Zimbra incorporates several open source projects under one supported and certified application to offer a world-class, open source collaboration software consumable for the enterprise. Built on leading open source components such as OpenLDAP, Jetty, MySQL, NGINX, Postfix and Apache Lucene, and Zimbra runs on Red Hat Enterprise Linux, Ubuntu and other Linux platforms.

Integrate with Your Business-Critical Applications

Do you have existing, critical line-of-business applications that you need to integrate with your collaboration software? You can do this with Zimbra using Zimbra's open APIs and Zimlets. Zimlets are a mash up of other features and applications that work seamlessly with Zimbra. For more information on Zimlets, visit www.zimbra.org.

KEY BENEFITS SUMMARY

- **Enterprise-level security features, including two-factor authentication, encryption and more**
- **Out-of-the-box integration with Cisco and Mitel voicemail and unified communications**
- **Archiving & discovery for legal & audit purposes**
- **Compatible with MS Outlook**
- **Built on leading open source components**
- **Extensibility with Zimlets for connecting to other applications and services**

“Zimbra takes security seriously, and its technology is a great foundation for the privacy promises we make to our customers.”

*John Webster, XMission, USA
(Managed Services)*

“We have always adopted open source systems because of their high reliability, robustness and security. Zimbra is based on an open source standard.”

*Sandro Misefari, Fraco Vago,
Italy (Freight)*

Zimbra Collaboration Overview



Simple Administration and Maintenance

Zimbra has an easy-to-use Web-based administration console, so your IT admins can securely access the application anywhere, anytime. Through the console, admins can easily manage access and policies for a diverse set of users in a large organization. Administration is also available via CLI. Zimbra also empowers end users through end-user self-service administration, reducing IT administration and support overhead and increasing end-user satisfaction.

New in Zimbra 8.8 is simplified Delegated Administration. In minutes, you can now grant Delegated Admin rights to users, allowing them to perform management tasks such as setting quotas, COS and user limits for your domains. Keep track of your delegated admins' actions and your domain status with new reporting features, straight from your Zimbra administration console thanks to the dedicated Administration Zimlet.

About Zimbra

Zimbra is trusted by more than 5,000 companies worldwide, and with its vibrant open source community and worldwide partner network, Zimbra is the third largest email collaboration provider in the world. Zimbra is a Synacor product with offices in Buffalo, New York; Frisco, Texas; San Francisco, California; London; Singapore; Tokyo and Pune, India. For more information, visit Zimbra.com or connect with us on [Twitter](https://twitter.com/Zimbra), [Facebook](https://facebook.com/Zimbra) and [LinkedIn](https://linkedin.com/company/Zimbra).

KEY BENEFITS SUMMARY

- **Simple and powerful Web-based or CLI administration**

"Moving to Zimbra, we rapidly repaid our investment. We also enjoy easier mail administration and a seamless integration with C.S.F. Inox's business-critical apps, which made our migration extremely smooth."

Massimo Mappa, CSF Inox, Italy (Manufacturing)

"Zimbra is very easy to use and understand. We love the simplicity of the admin UI, and administering the Zimbra mail server is so easy that it doesn't require a dedicated resource or special skill set."

Kyrus Antia, DNA, India (Media)

